

**MADISON COUNTY ROAD DEPARTMENT
CLOSED CALL ANALYSIS
JANUARY 2021**

Madison County Road Department

Reporting Dates 01/04/21 through 01/26/21

Closed Request Analysis

Closed - Requests Closed on or prior to Target Date

Req # Grade	Request Date/Time	Close Date/Time	Target Date	Type	Assignee / Caller	Location / Address	District	Priority
32459 A	01/04/21 14:52:00	01/05/21 14:53:00	01/05/21	Limb Pickup Closed	Brown, Shirley Lott, Justin	Hemlock Ln Hemlock Ln	District 3	Medium Priority
	Dur (hrs/days)	24	1	Limbs pick up				
32460 A	01/04/21 14:54:00	01/05/21 14:52:00	01/05/21	Limb Pickup Closed	Brown, Shirley Morrison, Julie	Quail Hollow Quail Hollow	District 1	Medium Priority
	Dur (hrs/days)	24	1	45 Bags of leaves				
32461 A	01/04/21 14:55:00	01/05/21 15:25:00	01/05/21	Limb Pickup Closed	Brown, Shirley Pellegrin, Mike	Covey Run Covey Run	District 4	Medium Priority
	Dur (hrs/days)	24	1	Limbs pick up				
32462 A	01/04/21 14:57:00	01/06/21 16:02:00	01/05/21	Limb Pickup Closed	Brown, Shirley Walker, Ruth	Hwy 16 E Hwy 16 E		Medium Priority
	Dur (hrs/days)	48	2	Limbs pick up				
32465 A	01/05/21 15:21:00	01/06/21 16:01:00	01/06/21	Trash Related Closed	Brown, Shirley Amos, Tameka	Johnson Dr Johnson Drive		Medium Priority
	Dur (hrs/days)	24	1	has patio furniture to be picked up				
32471 A	01/06/21 13:21:00	01/15/21 15:28:00	01/07/21	Trash Related Closed	Brown, Shirley Young, Emma	Laura Dr Laura Dr	District 4	Medium Priority
	Dur (hrs/days)	216	9	Need old living-room furniture pick up				
32472 A	01/06/21 13:39:00	01/07/21 14:31:00	01/07/21	Limb Cutting Closed	Brown, Shirley Quinn, Frank	Quail Ridge Dr 198 Quail Ridge Rd	District 3	Medium Priority
	Dur (hrs/days)	24	1	Need limbs cut				
32473 A	01/06/21 14:18:00	01/19/21 11:54:00	01/07/21	Pot Holes Closed	Brown, Shirley Ross, Yvette	Gluckstadt Rd Gluckstadt Road	District 3	Medium Priority
	Dur (hrs/days)	312	13	Pothole needs to be filled in front of 1006 Gluckstadt Road				
32475 A	01/07/21 11:43:00	01/19/21 11:53:00	01/08/21	Pot Holes Closed	Brown, Shirley Brewer, David	Cauthen Rd Cauthen Rd	District 5	Medium Priority
	Dur (hrs/days)	288	12	Potholes repaired				
32476 A	01/07/21 14:29:00	01/08/21 15:46:00	01/08/21	Limb Pickup Closed	Brown, Shirley Johnson, Blake	Araglen Dr 420 Araglen Dr	District 1	Medium Priority
	Dur (hrs/days)	24	1	Need limbs picked up				

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32477 A	01/08/21 06:55:00	01/08/21 15:45:00	01/09/21	Limb Pickup Closed	Brown, Shirley Bain, Russell	Saddle Creek Cv Saddle Creek Cv	District 1	Medium Priority
	Dur (hrs/days)	0	0	Limbs pick up				
32479 A	01/08/21 10:52:00	01/15/21 15:30:00	01/09/21	Trash Related Closed	Brown, Shirley Smith, Cody	Deerfield Club Dr Deerfield Club Dr	District 1	Medium Priority
	Dur (hrs/days)	168	7	Need bed box sprangs pick up				
32481 A	01/08/21 14:43:00	01/15/21 15:28:00	01/09/21	Limb Pickup Closed	Brown, Shirley Fleming, John	Laurel Ridge Laurel Ridge Rd	District 4	Medium Priority
	Dur (hrs/days)	168	7	Limbs pick up				
32482 A	01/08/21 15:25:00	01/20/21 11:44:00	01/09/21	Culvert Clean Out Closed	Brown, Shirley Smith, Jr, Greg	Lottville Rd Lottville Road Canton 39046	District 5	Medium Priority
	Dur (hrs/days)	288	12	He had requested a culvert before but he said he was told the driveway was too shallow for a culvert, but he said he still needs one to keep his prop				
32483 A	01/11/21 15:26:00	01/15/21 15:38:00	01/12/21	Trash Related Closed	Brown, Shirley Hopson, Brenda	Norris St Norris St	District 4	Medium Priority
	Dur (hrs/days)	96	4	Need old household items pick up				
32484 A	01/11/21 15:27:00	01/15/21 15:31:00	01/12/21	Limb Pickup Closed	Brown, Shirley Pellegrin, Mike	Covey Run Covey Run	District 4	Medium Priority
	Dur (hrs/days)	96	4	Limbs, and 6 bags of leaves need picking up				
32485 A	01/11/21 15:29:00	01/15/21 15:28:00	01/12/21	Trash Related Closed	Brown, Shirley Taylor, Thomas	West Elbridge Way W Elbridge Way	District 4	Medium Priority
	Dur (hrs/days)	96	4	Need old couch, etc pick up				
32487 A	01/12/21 14:38:00	01/15/21 15:30:00	01/13/21	Limb Pickup Closed	Brown, Shirley Unknown	Quail Hollow Quail Hollow	District 1	Medium Priority
	Dur (hrs/days)	72	3	Limbs pick up				
32488 A	01/13/21 06:50:00	01/15/21 15:30:00	01/14/21	Trash Related Closed	Brown, Shirley HOA	Waterford Ln Waterford Ln	District 3	Medium Priority
	Dur (hrs/days)	48	2	Bags of leaves need picking up				
32489 A	01/13/21 06:54:00	01/19/21 07:54:00	01/14/21	Pot Holes Closed	Brown, Shirley Unknown	Old Jackson Rd Old Jackson	District 4	Medium Priority
	Dur (hrs/days)	144	6	Bad pot hole, spreading across the road				

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32493 A	01/14/21 12:30:00	01/19/21 15:22:00	01/15/21	Limb Pickup Closed	Brown, Shirley Sandford, Tim	Hampton Hills Blvd Hampton Hills Blvd	District 4	Medium Priority
	Dur (hrs/days)	120	5	Limbs pick up				
32494 A	01/14/21 12:32:00	01/19/21 15:21:00	01/15/21	Limb Pickup Closed	Brown, Shirley Stipe, Dave	Sarah Scotts Cove Sarah Scotts Cove	District 2	Medium Priority
	Dur (hrs/days)	120	5	Limbs pick up				
32495 A	01/14/21 12:33:00	01/19/21 15:21:00	01/15/21	Limb Pickup Closed	Brown, Shirley Holt, Roby	Brierfield Dr Brierfield Dr	District 2	Medium Priority
	Dur (hrs/days)	120	5	Limbs pick up				
32500 A	01/15/21 13:49:00	01/19/21 15:22:00	01/16/21	Limb Pickup Closed	Brown, Shirley Barrett, Jalinda	Savannah Bend Savannah Bend	District 3	Medium Priority
	Dur (hrs/days)	96	4	limbs pick up				
32501 A	01/15/21 13:50:00	01/20/21 14:58:00	01/16/21	Limb Pickup Closed	Brown, Shirley Bauer, Linda	Johnstone Dr Johnstone Dr	District 3	Medium Priority
	Dur (hrs/days)	120	5	Limbs pick up				
32502 A	01/15/21 13:51:00	01/20/21 15:46:00	01/16/21	Trash Related Closed	Brown, Shirley Dorsey, Angela	Renfroe Dr Renfroe Dr	District 4	Medium Priority
	Dur (hrs/days)	120	5	Need wood, recliner picked up				
32504 A	01/19/21 07:44:00	01/20/21 14:57:00	01/20/21	Limb Pickup Closed	Brown, Shirley Dodds, Elaine	Harbor View Drive 147 Harbor View Dr	District 4	Medium Priority
	Dur (hrs/days)	24	1	Bags of limbs				
32505 A	01/19/21 07:46:00	01/20/21 10:12:00	01/20/21	Limb Pickup Closed	Brown, Shirley Wall, Amy	Shore View Dr 106 Shore View Dr	District 3	Medium Priority
	Dur (hrs/days)	24	1	Need Bags of limbs picked				
32509 A	01/19/21 10:40:00	01/25/21 15:43:00	01/20/21	Culvert Installation Closed	Brown, Shirley Smith, Greg	Lottville Rd 602 Lottville Rd	District 5	Medium Priority
	Dur (hrs/days)	144	6	Need culvert installed				
32512 A	01/19/21 14:13:00	01/20/21 14:57:00	01/20/21	Limb Pickup Closed	Brown, Shirley Rhodes, Ashley	French Branch French Branch	District 4	Medium Priority
	Dur (hrs/days)	24	1	Needs limb pickup				

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32513 A	01/19/21 14:14:00	01/20/21 14:56:00	01/20/21	Limb Pickup Closed	Brown, Shirley Thomas	Minninger Blvd Minninger Boulevard	District 3	Medium Priority
	Dur (hrs/days)	24	1	Needs limb pickup				
32514 A	01/19/21 15:29:00	01/20/21 14:57:00	01/20/21	Limb Pickup Closed	Brown, Shirley Stroble, Jay	Steels Pointe Steels Pointe	District 3	Medium Priority
	Dur (hrs/days)	24	1	Needs limb pickup				
32520 A	01/21/21 08:04:00	01/25/21 15:00:00	01/22/21	Limb Pickup Closed	Brown, Shirley Burrow, Joel	Spring Creek Rd Spring Creek Rd	District 4	Medium Priority
	Dur (hrs/days)	96	4	Limbs pick up				
32522 A	01/22/21 06:54:00	01/25/21 14:59:00	01/23/21	Limb Pickup Closed	Brown, Shirley Flowers, Nicholas	Brierfield Dr Brierfield Dr	District 2	Medium Priority
	Dur (hrs/days)	72	3	Limbs pick up				
32525 A	01/25/21 11:02:00	01/27/21 06:48:00	01/26/21	Limb Pickup Closed	Brown, Shirley Saffle, Mathew	Linden Cv Linden Cv	District 3	Medium Priority
	Dur (hrs/days)	48	2	Limbs pick up				
32526 A	01/25/21 11:05:00	01/27/21 06:50:00	01/26/21	Limb Pickup Closed	Brown, Shirley Oglesby, David	Grayhawk Pkwy. Grayhawk Pkwy		Medium Priority
	Dur (hrs/days)	48	2	Limbs pick up				
32527 A	01/25/21 11:06:00	01/27/21 06:49:00	01/26/21	Limb Pickup Closed	Brown, Shirley Bouldin, Martha	Adams Ln Adams Ln	District 5	Medium Priority
	Dur (hrs/days)	48	2	Limbs pick up				
32528 A	01/25/21 11:07:00	01/27/21 06:50:00	01/26/21	Limb Pickup Closed	Brown, Shirley Sanders, Keith	Williams Rd Williams Rd	District 5	Medium Priority
	Dur (hrs/days)	48	2	Limbs pick up				
32532 A	01/25/21 15:12:00	01/27/21 06:48:00	01/26/21	Limb Pickup Closed	Brown, Shirley Ollie, Phyllis	Willie Burrell Dr Willie Burrell Dr	District 5	Medium Priority
	Dur (hrs/days)	48	2	Limbs pick up				

39 Closed - Requests Closed on or prior to Target Date

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Closed Request Analysis

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Closed - Requests Closed on or prior to Target Date

Req #	Request	Close	Target					
Grade	Date/Time	Date/Time	Date	Type	Assignee / Caller	Location / Address	District	Priority

Total Requests: 39